



SIMPLIFIED NOTICE OF RECEPTION OF COMPLAINTS OF THE TOURISM DEPARTMENT

NOTICE OF PRIVACY

The Department of tourism, with address in 5th avenue between 1st streets and Juarez avenue, at plaza del sol, on second floor # 21, zip code 77600 located in Cozumel Quintana Roo, Mexico, informs that it is responsible for the treatment of the Personal Data you provide, which will be protected in accordance with the provisions of the General Law for the Protection of Personal Data in Possession of the Obligated Subjects for the State of Quintana Roo and other regulations that may be applicable.

What personal data are collected and for what purpose?

The personal data requested are:

- Full name of the tourist
- Address
- Phone number
- Email

The data will be used only in the terms of the applicable regulations to give attention to the request, make notifications and delivery of information about the investigation of complaints and denunciations, for probable breach of obligations of the providers of tourist services, as well as the investigation of the administrative faults of the service providers.

It is reported that this Department of tourism makes transfers of personal data internally in the dependencies, units and areas of the Municipality of Cozumel Municipality.

For more details, see our comprehensive privacy notice, which you can download in this link: <http://cozumel.gob.mx/> in the "Privacy Notices" section